

DATA PROTECTION POLICY

This Data Protection Policy explains how Telin Singapore retains and disposes of Personal Data and provides guidance on appropriate data handling and disposal which is subject to the Singapore Personal Data Protection Act (No. 26 of 2012) (“**the Act**”) as well as the General Data Protection Regulation (“**GDPR**”).

Telin Singapore collects, uses and discloses Personal Data (as defined in paragraph 1.1 below) in order to provide the Customer with a safe, smooth, efficient and customised experience with Telin Singapore. The collection, use and disclosure of Personal Data enables Telin Singapore to provide services and products that are most likely to meet the Customer’s needs and requirements. This Data Protection Policy outlines Telin Singapore’s policy and responsibility in relation to the collection, use and disclosure of Personal Data.

By interacting, submitting information, or signing up for any products or services offered by Telin Singapore, you agree and consents to Telin Singapore and/or its holding company, subsidiaries and affiliated companies (collectively, the "**Companies**"), as well as their respective representatives and/or agents (“**Representatives**”) (the Companies and Representatives collectively referred to herein as "**TELIN**", "**us**", "**we**" or "**our**") collecting, using, disclosing and sharing amongst themselves your Personal Data, and disclosing such Personal Data to the Companies' authorised service providers and relevant third parties, in the manner set forth in this Data Protection Policy.

This Data Protection Policy supplements but does not supersede nor replace any other consents which you may have previously provided to Telin Singapore in respect of your Personal Data, and your consent herein is additional to any rights which any of the Companies may have at law to collect, use or disclose your Personal Data.

1. Personal Data

- 1.1. In this Data Protection Policy, “Personal Data” refers to any data, whether true or not, about an individual who can be identified (a) from that data; or (b) from that data and other information to which we have or are likely to have access, including data in our records as may be updated from time to time.
- 1.2. Examples of such Personal Data you may provide to us include (depending on the nature of your interaction with us) an individual’s name, NRIC, passport or other identification number, telephone number(s), mailing or residential address, email address, transactional data and any other information relating to any individuals provided by you to Telin Singapore in any submitted to us in any form including in writing, electronically or digitally or via other forms of interaction with you.

2. Collection of Personal Data

2.1. Generally, we try to limit the circumstances where we collect Personal Data. However, such circumstances might arise in relation to your activity resulting in our collection of your Personal Data. We generally collect Personal Data in the following ways:

- a. when you submit any form, including but not limited to an application for service, tenders or survey forms;
- b. when you enter into any agreement or provide other documentation or information in respect of your interactions and transactions with us, or when you use our services;
- c. when you interact with our staff, including customer service officers, account managers and other representatives, for example, via telephone calls (which may be recorded), letters, facsimile, face-to-face meetings and email;
- d. when your images are captured by us via CCTV cameras while you are within our premises, or via photographs or videos taken by us or our representatives when you attend events hosted by us;
- e. when you use our services provided through online and other technology platforms, such as websites and apps, including when you establish any online accounts with us;
- f. when you request that we contact you, be included in an email or other mailing list; or when you respond to our request for additional Personal Data, our promotions and other initiatives;
- g. when you are contacted by, and respond to, our marketing representatives and agents and other service providers;
- h. when you use our electronic services, or interact with us via our websites or use services on our websites, including requesting for and/or downloading any information such as our product brochures;
- i. when we seek information about you and receive your Personal Data in connection with your relationship with us, for example, from business partners, public agencies, and the relevant authorities; and/or
- j. when you submit your Personal Data to us for any other reason.

2.2. When you browse our website, you generally do so anonymously but please see the section "Use of Cookies" below (see paragraph 6). We do not, at our website, automatically collect Personal Data, including your email address, unless you provide such information or log in with your account credentials.

2.3. If you provide us with any Personal Data relating to a third party (e.g. information on your customers, spouse, children, parents, and/or employees), by submitting such information to us, you represent to us that you have obtained the consent of such third party to you providing us with their Personal Data for the respective purposes.

- 2.4. You should ensure that all Personal Data submitted to us is complete, accurate, true and correct. Failure on your part to do so may result in our inability to provide you with products and services you have requested.

3. Purposes for Collection Use and Disclosure of Personal Data

- 3.1. Depending on the services which you subscribe to, your Personal Data may be collected, used and/or disclosed for the following purposes:

- a. to verify your identity, so as to grant access to our premise and to process orders and applications for services;
- b. to provide the services and to facilitate interconnection and inter-operability between service providers including telecommunications licensees in providing the services;
- c. to respond and deal with enquiries or complaints and for other customer-care activities, including to provide you with any product brochures or other information requested;
- d. to generate bills, facilitate the payment of bills, manage accounts and for debt-recovery functions;
- e. to carry out credit checks and for the evaluation of creditworthiness;
- f. to manage, develop and improve our business and operations to serve you better;
- g. to provide complementary or value-added services;
- h. to administer customer loyalty benefits, reward benefits, contests and lucky draws;
- i. to provide self-service channels for customer-care and account management activities;
- j. to carry out market research and customer surveys;
- k. to conduct investigations or take action in relation to bad debts, crime and fraud prevention, detection or prosecution, risk management, or to prevent you or the Companies from harm, illegal or unlawful activities;
- l. to conduct investigations or take action in relation to any violation of any of our terms and conditions;
- m. for matters connected with the provision of services, including your compliance with our general terms and conditions, or our acceptable use policies;
- n. to third parties who perform any services on our behalf, but only to the extent necessary for the services to be performed;
- o. to protect and maintain the Personal Data, and to have access to it including for making corrections to the Personal Data;
- p. to comply with legal and regulatory requirements imposed by any public agency, and otherwise with any applicable laws; and/or
- q. any other purpose necessary, ancillary or consequential to the above specified purposes.

- 3.2. Your Personal Data will be disclosed for the purposes indicated above to our officers and employees, third parties, service providers and advisors, which include without limitation, the following persons or entities.
- a. external service engineers, contractors, service providers and third parties for service installation, and maintenance and support of the services;
 - b. banks, credit card companies, and payment vendors for the processing of payment related to the services;
 - c. vendors for provision of services including document storage and printing of bills;
 - d. debt collection agencies;
 - e. credit information companies;
 - f. courier services companies;
 - g. channel partners;
 - h. public agencies;
 - i. advisors, including auditors and lawyers who advise us;
 - j. any data intermediaries appointed by us to enable us to provide the services; and
 - k. any other party to whom you authorize us to disclose Personal Data to.
- 3.3. Except as provided for in this Data Protection Policy or unless permitted by any applicable laws, Telin Singapore shall not use, process or disclose Personal Data for any other purpose, without first identifying and documenting such other purpose and obtaining the consent of the affected individual to whom such Personal Data belongs.
- a. respond to your enquiries, requests or feedback;
 - b. enforce our terms, conditions and policies;
 - c. communicate with you;
 - d. improve our website and to ensure content from our website is presented in the most effective manner for you and your device;
 - e. administer our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
 - f. allow you to participate in interactive features of our website, when you choose to do so;
 - g. personalise the content you see on our website;
 - h. keep our website safe and secure;
 - i. to customise our marketing; and/or
 - j. send you marketing and promotional materials in relation to products and services offered by the Companies and any of their service partners, as well as Telin Singapore's appointed agents (in cases where we have your consent and/or have provided you with the opportunity to opt-out, in each case where required by applicable law).

4. Use of Personal Data

- 4.1. If you are residing in the European Union (“EU”) or Switzerland, we are required to disclose the legal basis for processing your Personal Data under the GDPR and the Swiss Data Protection Act.
- 4.2. As it is in our legitimate interests to be responsive to you, to provide customised services and marketing and to ensure the proper functioning of our products, services and organisation, we will use your Personal Data to:
- a. respond to your enquiries, requests or feedback;
 - b. enforce our terms, conditions and policies;
 - c. communicate with you;
 - d. improve our website and to ensure content from our website is presented in the most effective manner for you and your device;
 - e. administer our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
 - f. allow you to participate in interactive features of our website, when you choose to do so;
 - g. personalise the content you see on our website;
 - h. keep our website safe and secure;
 - i. to customise our marketing; and/or
 - j. send you marketing and promotional materials in relation to products and services offered by the Companies and any of their service partners, as well as Telin Singapore’s appointed agents (in cases where we have your consent and/or have provided you with the opportunity to opt-out, in each case where required by applicable law).

5. Disclosure of Personal Data

- 5.1. Telin Singapore will share your Personal Data with selected third parties in any of the situations set out below.
- a. our service providers or service-related businesses and service providers;
 - b. our partners;
 - c. advertisers and advertising networks that require the Personal Data to select and serve relevant adverts to you and others;
 - d. analytics and search engine providers that assist us in the improvement and optimisation of our website; and/or
 - e. with any member of the Companies so as to serve you better.
- 5.2. Telin Singapore may share your Personal Data with third parties who undertake targeted direct marketing and other forms of marketing or advertisement, provided we have your

consent and/or have provided you with the opportunity to opt-out, in each case where required by applicable law.

- 5.3. Telin Singapore will also use and disclose your Personal Data to persons who have been validly identified as being you or your authorised representative(s) pursuant to our then-current security procedures, for the purpose of the relevant transaction or enquiry.
- 5.4. Telin Singapore will disclose your Personal Data to law enforcement agencies, public or regulatory authorities, securities commissions or other organisations for security, customs and immigration purposes, if legally required to do so, or if we have a good faith belief that such disclosure is reasonably necessary to:
 - a. comply with our legal obligation, process or request;
 - b. enforce our terms and conditions and other agreements, including investigation of any potential violation thereof;
 - c. detect, prevent or otherwise address security, fraud or technical issues; and/or
 - d. protect the rights, property, health or safety of the Companies, its employees and representatives, users, a third party or the public as required or permitted by law (including exchanging Personal Data with other companies and organisations for the purposes of fraud protection and credit risk reduction).
- 5.5. We will also disclose your Personal Data to third parties:
 - a. in the event that we sell or buy any business or assets, in which case we may disclose your Personal Data to the prospective seller or buyer of such business or assets;
 - b. if we or substantially all of our assets are acquired by a third party, in which case Personal Data held by us about our customers will be one of the transferred assets; and/or
 - c. to comply with legal obligations, processes or requests (such as disclosing Personal Data to executors in response to court orders).
- 5.6. In addition, Telin Singapore may disclose Personal Data to our legal advisors for the purpose of establishing, exercising or defending our legal rights, to our other professional advisors, or as otherwise authorised or required by law. Telin Singapore also reserves the right to share Personal Data as is necessary to prevent a threat to the life, health or security of an individual or a corporate entity. Further, Telin Singapore will disclose Personal Data, as is necessary, to investigate suspected unlawful activities including but not limited to fraud, intellectual property infringement or privacy.

6. Use of Cookies

6.1. A cookie is a small piece of information that is placed on your computer when you visit certain websites.

6.2. Telin Singapore uses cookies on its websites for the following purposes:

a. Technical

To enable the efficient working of our website, including but not limited to:

- I. balancing website traffic to ensure all users receive consistent and reliable service;
- II. limiting traffic to key parts of our website in order to maintain performance levels; and/or
- III. storing the user's acceptance of our terms and conditions and this Data Protection Policy.

b. Ease of use

Cookies are used to make navigation easier for you, including but not limited to:

- I. remembering your language selection and country and presenting relevant content; and/or
- II. keeping track of your details when you have logged into our website.

c. Tracking

Cookies are used to gather statistics on how you navigate and transact on our website, including but not limited to:

- I. gathering feedback on your satisfaction through a survey and gaining insight into how you navigate and transact on our website so that improvements can be made to its usability.

d. Marketing

Cookies are used to enable TELIN to present appropriate messages to you, including but not limited to:

- I. allowing our website to serve up different versions of a page for marketing purposes;
- II. allowing third parties to display appropriate advertising and to track its effectiveness; and/or
- III. displaying of relevant messages, which offer a selection of products based on your viewing behaviour on our website and other selected websites.

6.3. The type of information that is collected can include information about the way you use the website, your choice of internet browser, the type of device you are accessing it from, and where you are in the world. If you do not consent to Telin Singapore's use of cookies to collect and use your Personal Data, you may opt out of cookie use by following the instructions under the section "Accepting the use of cookies" below (see paragraph 6.4).

- 6.4. Accepting the use of cookies - Most internet browsers provide you with the option of turning off the processing of cookies (please see the “help” section of your browser), but this may result in the loss of functionality, restrict your use of our website and/or delay or affect the way in which it operates.
- 6.5. Advertisements - Advertisements on the Telin Singapore website may be provided by third party advertisers and their agencies. These may generate cookies to track how many people have seen a particular advertisement (or use the services of third parties to do this), and to track how many people have seen it more than once. Telin Singapore does not control these third parties and their cookie policies and if you have questions about their cookie policies, please contact Telin Singapore and we will try our best to assist by providing you with information about these third party advertising agencies.
- 6.6. Online behavioural advertising - Online behavioural advertising (also known as interest-based advertising) is a way of serving advertisements on the websites visited by you and making them more relevant to your interests. Shared interests are grouped together based upon previous web browsing activity in order for you to be served advertising which matches your shared interests. In this way, advertising can be made as relevant and useful as possible. Relevant ads can also be delivered based upon the website content you have just been viewing. This is known as ‘retargeting’. If you do not wish to be targeted for behavioural advertising, you may opt out of cookie use by following the instructions under the section “Accepting the use of cookies” (see paragraph 6.4). Opting out does not mean you will no longer receive online advertising. It does mean that the company or companies from which you opted out will no longer deliver adverts tailored to your web preferences and usage patterns, so you may see a greater number of adverts that are irrelevant to you and your preferences.
- 6.7. By using the Telin Singapore website, you consent to Telin Singapore’s use of cookies to collect and use your Personal Data in order to collect website usage data, and improve your online experience.
- 6.8. Telin Singapore is not responsible for the Personal Data policies (including Personal Data protection and cookies), content or security of any third-party websites linked to the Telin Singapore website.

7. Data Security

- 7.1. Telin Singapore will take such reasonable efforts to protect Personal Data in our possession or our control as may be appropriate, by making reasonable security arrangements to prevent unauthorised access, collection, use, disclosure, copying, modification, disposal or similar risks. However, we cannot completely guarantee the security of any Personal Data we may

have collected from or about you, or that for example no harmful code will enter our website (for example viruses, bugs, trojan horses, spyware or adware). You should be aware of the risks associated with using websites.

- 7.2. While we strive to protect your Personal Data, we cannot ensure the security of the information you transmit to us via the Internet or when you use our service portal; and we urge you to take every precaution to protect your Personal Data when you use such platforms. We recommend that you change your passwords often, use a combination of letters and numbers, and ensure that you use a secure browser.
- 7.3. If applicable, you undertake to keep your username and password secure and confidential and shall not disclose or permit it to be disclosed to any unauthorised person, and to inform us as soon as reasonably practicable if you know or suspect that someone else knows your username and password or believe the confidentiality of your username and password has been lost, stolen or compromised in any way or that actual or possible unauthorised transactions have taken place. We are not liable for any damages resulting from any security breaches, or the unauthorised and/or fraudulent use of your username and password.

8. Data Transfer

- 8.1. By allowing us to collect, use or disclose your Personal Data, you also consent to us transferring your Personal Data outside Singapore. In the event that we transfer your Personal Data outside Singapore to a Company, Representative or any third parties for the purposes of processing or storing your Personal Data, we shall ensure that such recipients of the Personal Data are bound by legally enforceable obligations to provide a standard of protection to your Personal Data comparable to the standard of protection provided for in the GDPR and the Act.
- 8.2. If you are residing in the EU or Switzerland, where we transfer Personal Data outside the European Economic Area (“EEA”) or Switzerland, by allowing us or our Representative to collect, use or disclose your Personal Data, you also consent to the transfer of Personal Data outside the EEA or Switzerland.
- 8.3. Personal Data will also be processed by our personnel who are operating outside of the EEA and Switzerland, for one of our suppliers or one of our business partners. Such personnel are engaged in, among other things and where applicable, the fulfilment of your order and provision of support services. We will endeavour to minimise the transfer and disclosure of your Personal Data to the information necessary for the provision of services to you.

9. Non-EU and Non-Swiss Data Subject Rights

9.1. If you are not residing in the EU or Switzerland, you may have certain rights in relation to the Personal Data we hold about you, which is expanded on below.

a. Access

- I. You have the right to know whether we process Personal Data about you, and if we do, to access such data and information about how we use it and who we share it with.
- II. In exceptional circumstances, Telin Singapore reserves the right to deny you access to your Personal Data and may provide an explanation as required by applicable laws.
“Exceptional circumstances” include (to the extent allowable under applicable law) where:
 - A. an investigating authority or government institution objects to Telin Singapore complying with a customer’s request;
 - B. the information may, in the exercise of Telin Singapore’s reasonable discretion and/or assessment, affect the life or security of an individual; and/or
 - C. data is collected in connection with an investigation of a breach of contract, suspicion of fraudulent activities or contravention of law.

b. Correction

- I. You have the right to correct any Personal Data held about you that is inaccurate.
- II. Subject to obtaining your consent, we may send the corrected Personal Data only to specific organisations to which the Personal Data was disclosed by us within a year before the date the correction was made.

9.2. We may need to request for additional information from you to confirm your identity before providing the access or making the correction.

9.3. We will endeavor to respond to Personal Data access and correction requests within one (1) month. Where we are unable to meet this timeline, we will update you with the soonest possible time within we can provide the information or make the correction.

9.4. We may not provide you with certain Personal Data if providing it would interfere with another’s rights (for example, where providing the Personal Data we hold about you would reveal information about another person) or where the Personal Data access and/or correction request is exempt under applicable laws.

9.5. We may charge you a reasonable fee for the handling and processing your Personal Data access and/or correction.

9.6. To exercise any of your rights, please contact us via any of the communication channels set out in the section “Feedback, Withdrawal of Consent, Access and Correction of your Personal Data” below (see paragraph 14).

10. EU and Swiss Data Subject Rights

10.1. If you are residing in the EU or Switzerland, you may have certain rights in relation to the Personal Data we hold about you, which are set out below. Some of these rights are only applicable in certain circumstances and may only be exercised in the manner set out below.

10.2. These rights include:

- a. the right of access;
- b. the right of data portability;
- c. the right of rectification;
- d. the right of erasure;
- e. the right to restrict processing; and
- f. the right to object.

10.3. Please note that we will require you to provide us with proof of identity and address before responding to any requests to exercise your rights. We will endeavour to respond to a request by you without undue delay, and at least within one (1) month although this may be extended by a further two (2) months in certain circumstances. To exercise any of your rights, please email us at dpo@Telin.sg.

10.4. Complaints - In the event that you wish to make a complaint about how we process your Personal Data, please contact us via any of the communication channels set out in the section “Feedback, Withdrawal of Consent, Access and Correction of your Personal Data” below (see paragraph 14) and we will endeavour to deal with your request as soon as possible.

10.5. Access

- a. You have the right to know whether we process Personal Data about you, and if we do, to access Personal Data we hold about you and certain information about how we use your Personal Data and who we share it with.
- b. If you require more than one (1) copy of the Personal Data we hold about you, we may charge you an administration fee.

- c. We may not provide you with certain Personal Data if providing it would interfere with another's rights (for example, where providing the Personal Data we hold about you would reveal information about another person) or where another exemption applies.

10.6. Portability

- a. You have the right to receive a subset of the Personal Data we collect from you in a structured, commonly used and machine-readable format and a right to request that we transfer such Personal Data to another party.
- b. The relevant subset of Personal Data is data that you provide us with your consent to transfer.
- c. You must ensure that you provide us with the necessary details of the party to whom you would like the relevant subset of your Personal data to be transferred to, and note that we can only transfer such Personal Data where it is technically feasible to do so. We are not responsible for the security of the Personal Data or its processing once received by the third party. We also may not provide you with certain Personal Data if providing such Personal Data would interfere with another person's rights (for example, where providing the Personal Data we hold about you would reveal information about another person).

10.7. Correction

- a. You have the right to correct any Personal Data held about you that is inaccurate. Please note that whilst we assess whether the Personal Data we hold about you is inaccurate or incomplete, you may exercise your right to restrict our processing of the applicable data as described in the section "Restriction of Processing to Storage Only" below (see paragraph 10.9).
- b. To exercise any of your rights, please email us at dpo@Telin.sg

10.8. Erasure

- a. You may request that we erase the Personal Data we hold about you in the following circumstances.
 - I. you believe that it is no longer necessary for us to hold the Personal Data that we hold about you;
 - II. we are processing the Personal Data we hold about you on the basis of your consent and you wish to withdraw your consent and there is no other ground under which we can process the Personal Data;
 - III. we are processing the Personal Data that we hold about you on the basis of our legitimate interest and you object to such processing. Please provide us with details

as to your reasoning so that we can assess whether there is an overriding interest for us to retain such Personal Data.

Also note that you may exercise your right to restrict our processing the Personal Data whilst we consider your request as described in the section “Restriction of Processing to Storage Only” below (see paragraph 10.9). Please provide as much detail as possible on your reasons for the request to assist us in determining whether you have a valid basis for erasure. However, we may retain the Personal Data if there are valid grounds under law for us to do so but we will let you know if that is the case. Please note that after deleting the Personal Data, we may not be able to provide the same level of servicing to you as we will not be aware of your preferences.

- b. Where you have requested that we erase Personal Data that we have made public and there are grounds for erasure, we will use reasonable steps to inform any other persons to whom we have provided your Personal Data to erase the said Personal Data as well.

10.9. Restriction of Processing to Storage Only - You have a right to require us to stop processing the Personal Data we hold about you other than for storage purposes in certain circumstances. Please note, however, that if we stop processing the Personal Data, we may use it again if there are valid grounds under the relevant data protection laws for us to do so (for example, for the defence of legal claims or for the protection of other persons).

10.10. You may request that we stop processing and just store the Personal Data that we hold about you in circumstances where:

- a. you believe that the Personal Data is not accurate for the period it takes for us to verify whether the Personal Data is accurate;
- b. we wish to erase the Personal Data as the processing we are doing is unlawful, however you would like us to store the Personal Data;
- c. we wish to erase the Personal Data as it is no longer necessary for our purposes but you require it to be stored for the establishment, exercise or defence of legal claims; and/or;
- d. you have objected to us processing the Personal Data on the basis of our legitimate interest and you wish us to stop processing the Personal Data whilst we determine whether there is an overriding interest in us retaining the Personal Data.

10.11. Objection

- a. You also have the right to object to our processing of Personal Data that we hold about you and we will consider your request in the circumstances set out below.
- b. You may object where:
 - I. we are processing the Personal Data that we hold about you (including where the processing is profiling) on the basis of our legitimate interest and you object to such processing.
 - II. please provide us with detail as to your reasoning so that we can assess whether there is a compelling overriding interest in us continuing to process such Personal Data or we need to process it in relation to legal claims. Also note that you may exercise your right to request that we stop processing the Personal Data that we hold about you whilst we make the assessment on an overriding interest by indicating this in our relevant data privacy rights form.

11. Retention

- 11.1. When Personal Data in our possession is no longer required by us for any reason connected to the purpose it was originally collected or for any other legal or business purpose(s), we will take steps to ensure that such Personal Data is either destroyed or anonymised.
- 11.2. However, if you opt-out or withdraw your consent to marketing, we will remove you from our marketing database.

12. Accuracy

- 12.1. Where feasible, we will make reasonable efforts to ensure that Personal Data collected, used or disclosed by us is accurate and complete. However, you remain primarily responsible and liable to ensure that all Personal Data that is submitted by you to Telin Singapore is current, complete and accurate. As such, please inform Telin Singapore of changes to any Personal Data submitted by you by contacting Telin Singapore and submitting your updated particulars to TELIN in writing via any of the communication channels set out in the section "Feedback, Withdrawal of Consent, Access and Correction of your Personal Data" below (see paragraph 14).
- 12.2. We will not be responsible for relying on any inaccurate, incomplete or out of date information in the case that you have neglected or failed to update us of any changes.

13. Minors

- 13.1. Telin Singapore's website is not directed to children under the age of sixteen (16) and Telin Singapore cannot distinguish the age of persons who access and use its website. If a minor (according to applicable laws) has provided Telin Singapore with Personal Data without parental or guardian consent, the parent or guardian should contact Telin Singapore to remove the relevant Personal Data and unsubscribe the minor.
- 13.2. If we become aware that Personal Data has been collected from a person under the age of sixteen (16) without parental or guardian consent, we will delete such Personal Data and, where that minor has an account, terminate the minor's account.

14. Feedback, Withdrawal of Consent, Access and Correction of your Personal Data

- 14.1. If you:
 - a. have any questions or feedback relating to your Personal Data or this Data Protection Policy;
 - b. would like to withdraw your consent at any time to any use by Telin Singapore of your Personal Data as set out in this Data Protection Policy; or
 - c. would like to obtain access and make corrections to your Personal Data records, you can approach us via the following channels:

Email us at dpo@Telin.sg

You may also write to our Data Protection Officer as follows:

Data Protection Officer
Telekomunikasi Indonesia International Pte Ltd
1 Maritime Square,
HarbourFront Centre #09-63
Singapore 099253

- d. Please note that if your Personal Data has been provided to us by a third party (for example, our reseller), you should contact such party directly to make any queries, feedback, and access and correction requests to Telin Singapore on your behalf.
 - e. For the purpose of the GDPR, we are the data controller(s).
- 14.2. Please note that if you withdraw your consent to any or all use of your Personal Data, depending on the nature of your request, Telin Singapore may not be in a position to continue

to provide its products or services to you, administer any contractual relationship already in place. This may also result in the termination of any agreements you may have with Telin Singapore and Telin Singapore's legal rights and remedies in such event are expressly reserved.

15. Updates to this Data Protection Policy

- 15.1. Telin Singapore will amend this Data Protection Policy from time to time, and the updated versions will be posted on Telin Singapore's website and date stamped so that you are aware of when this Data Protection Policy was last updated. You agree to be bound by the prevailing terms of this Data Protection Policy as amended and updated from time to time. Please check back frequently to see any updates or changes to this Data Protection Policy.
- 15.2. If we make any material changes to this Data Protection Policy, we will endeavor to provide you with notice on our website. Subject to applicable laws, the English version of this Data Protection Policy will prevail over any version of this Data Protection Policy in another language.

16. Governing Law

- 16.1. This Data Protection Policy and your use of our website shall be governed in all respects by the laws of Singapore. Any dispute or claim arising hereunder shall be submitted to the non-exclusive jurisdiction of Singapore courts.